

AAR-203

QA MANAGER

About Us:

AAR Corp. (NYSE: AIR) is a global aerospace and defense aftermarket solutions company that employs more than 6,000 people across over 60 sites in over 20 countries. Headquartered in the Chicago, Illinois area, AAR supports commercial and government customers in more than 100 countries through four operating segments: Parts Supply, Integrated Solutions, Repair and Engineering and Expeditionary Services.

AAR's purpose is to empower people to build innovative aerospace solutions today so you can safely reach your destination tomorrow. The company's mission is to go above and beyond to provide value-driven aerospace aftermarket solutions to meet the evolving needs of our customers worldwide. AAR constantly searches for the right thing to do for its customers, employees, partners and for society.

Description:

The QA Manager assures continued efficiency and performance of the quality assurance audit program in accordance with regulatory requirements, including TCCA/ FAA/ EASA/ UK CAA. The QA Manager will lead a team of QA Auditors and Records Management Technicians ensuring quality service is provided, and both short- and long-term objectives are achieved.

What you will be responsible for:

- Perform scheduled and unscheduled internal audits, complete written reports/ investigations, upload records and coordinate implementation of rectification action plans.
- Ensure events reported in APRISe are audited, verified and actions are taken in a timely matter.
- Follow corrective action plans and verify effectiveness in accordance with the Quality Assurance program described in the company Maintenance Policy Manual
- Assist inspectors with technical or regulatory issues
- Lead the team by clearly communicating job expectations; planning, monitoring, and appraising job results; coaching, counseling employees; initiating, coordinating, and ensuring systems, policies, and procedures are effective.
- Maintains staff by recruiting, selecting, orienting, and training employees, developing personal growth opportunities.
- Build and maintain relationships with customer representatives and other stakeholders.
- Actively participate in AAR Aircraft Services Windsor's Safety Management System (SMS) including reporting safety hazards and incidents encountered in daily operations; understand and promote the company safety policy.

- Other duties as assigned

What you will need to be successful in this role:

- College Diploma
- AME M2 Licence
- Formal Quality Assurance lead auditor credential (IOSA) preferred
- 5 years related experience and/or training; or equivalent combination of education and experience
- MS Office software (Word, Excel, Outlook, etc.) - Intermediate skill level required
- Understanding of regulations, policies and procedures relating to airworthiness and safety
- Supervisory experience within an aircraft maintenance environment

The rewards of your career at AAR go far beyond just your salary:

- Annual Uniform and Safety Boot Allowance
- Comprehensive benefits package including medical, dental, and vision coverage.
- RRSP with company match
- Paid time off including 11 Holidays
- Professional development and career advancement opportunities
- Third Party Discounts

Physical Demands/Work Environment:

The physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

- Office environment
- Mainly desk work using a computer
- Flexibility to work multiple shifts

AAR provides accommodation in accordance with applicable laws through all stages of the hiring process. If you require accommodation for any part of the application and/or hiring process, please advise Human Resources.

Application:

Qualified applicants may email their resume to windsorrecruiting@aarcorp.com. **Please quote file # AAR-203.** Please submit your resume in MS Word or PDF format.

Although all applications are appreciated, only those candidates selected for an interview will be contacted.

AAR is committed to building a diverse and inclusive workforce. We encourage applications from people of all races, ethnic origins, religions, abilities, sexual orientations, gender identities, or expressions. We are dedicated to the health and safety of our people, our customers, and the communities where we live and work.