



MRO Services
Airframe Maintenance - Canada
Windsor

Quick AAR information / resources

Website: aarcorp.com
Careers: aarcorp.com/careers
Email: windsorrecruiting@aarcorp.com

Position Title: Technical Operations Mentor

Full-Time or Contract Available

The position

We are looking for a Technical Operations Mentor to support coaching and mentoring of technicians as well as fostering growth and learning development. This role will deliver the basics on hardware safety and security, hand tool familiarity and skills supporting the roles and work performed by technicians ensuring a solid understanding of industry best practices, recent methods and techniques.

- Work with PRM, Director of QA, SMS Coordinator, and Operations Managers, to prepare Mentoring plans and measurable KPI's
- Support the understanding and navigation of technical instructions and documents (e.g. AMM, IPC, SRM, FIM, Task cards and special instructions)
- Communicate and demonstrate complicated AMM tasks into understandable execution.
- Help guide technicians to source and comply with company policies and procedures
- May be required to train technical subjects
- Analyze all aspects of the production program to assist in positive solutions.
- Higher management involvement with SMS and QA to develop corrective actions when required.
- Monthly reporting to the PRM on the mentor programs
- Maintains safe and clean work environment by educating and directing personnel on the use of control points, equipment, and resources
- Actively participate in AAR Windsor's Safety Management System (SMS) including reporting safety hazards and incidents encountered in daily operations; understands and promotes the company safety policy
- Contributes to team effort by accomplishing related results as needed
- Understanding project management and project flow an asset
- Work with multiple divisions to appreciate and support the cross functionality of work and encourage team work

Total rewards

As a team member, you receive:

- Third-party discounts

- Relocation assistance or expense reimbursement may be provided, if required
- Staff engagement and recognition events

Performance objectives

- **Teamwork** – collaborates with colleagues to achieve results and is also comfortable working independently
- **Building trust** – operates with integrity, discloses own positions, remains open to ideas, and supports others through dignity, respect, and fairness
- **Building relationships and partnerships** – develops and leverages relationships within and across teams to achieve results
- **Communication** – conveys information and ideas clearly and concisely to individuals or group in an engaging manner, helping them understand and retain the message
- **Quality orientation** – accomplishes tasks by considering all areas involved, no matter how detailed and strive for continuous improvement
- **Sound professional judgement** – applied to problem solving, analyzing and timely decision making

Education and experience

- TCCA AME license or equivalent
- Minimum 20+ years' experience in aircraft maintenance (heavy maintenance environment)
- Minimum 10 years' experience in a leadership or mentor role
- Experience on B737 or ERJ preferred
- Clear understanding of Canadian Aviation Regulations (CARS)
- Ability to interpret engineering drawings, technical maintenance documents
- Proficient in Microsoft Office skills including Word, Excel and Power Point

Working Conditions

- Daily work activities are performed on the hangar floor;
- Overtime as required;
- Utilizing computers to look up information

Why should you apply?

- AAR is the only aerospace / defense company on Forbes' America's Best Mid-Size Employers list.
- Our innovative and entrepreneurial culture encourages employee input in every aspect, from day-to-day activities to the company's future growth.
- Our learning and career development program affords employees a learning path with the necessary tools and resources needed to help build their career at AAR.
- We support non-profits and organizations that work to improve society in four primary areas: veterans and active military; education with an emphasis on STEM; health and wellness; and diversity / inclusion.

About AAR

AAR is an awarded global aerospace and defense company that offers employees a long-term career pathway and the opportunity to work with a great team! At AAR, our people remain our priority! We create the #BestTeamInAviation by focusing on recruitment, training, growth, engagement, and retention. AAR employees are empowered to meet their individual

professional development goals through our global learning and development program, mentorship program, leadership training, continued education, networking, and much more!

AAR is committed to building a diverse and inclusive workforce. We encourage applications from people of all races, ethnic origins, religions, abilities, sexual orientations, gender identities, or expressions. We are dedicated to the health and safety of our people, our customers, and the communities where we live and work.

Qualified applicants may email their resume to windsorrecruiting@aarcorp.com up to and including **November 22, 2024**.

Please quote file #AAR-168. Please submit your resume in MS Word or PDF format.

Although all applications are appreciated, only those candidates selected for an interview will be contacted.

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